

Jackal Creek Golf Estate - Rental Units

House & Apartment Rentals



KEY BENEFITS

Jackal Creek found the following key benefits switching to AssetPool's smart inspection software:

- **Client accountability for damage** - When a rental unit is damaged by the tenant, Jackal Creek can now request compensation for repairs.
- **Staff efficiency & performance management** - They can now monitor how long it would take for a typical rental inspection and use that information to make sure that employees are working in a timely manner.
- **Paperless record keeping** - There is no more need to have a paper filling system which means that employees can spend that time more effectively.
- **Immediate data access** - with the click of a button, they can now pull up a full history of the apartment's inspections.
- **Damage & Accident reporting** - in the case of an accident Jackal Creek is responsible to show that they have been properly maintaining the units. This proof is vital when it comes to insurance claims.

HOW DID ASSETPOOL HELP

Jackal Creek Golf Estate has over 100 rental units available on the estate and were working on a manual system of paper checklists for the welcome and exit of tenants.

The information could be written on the paper checklist but the handling of supporting images was a challenge. When dealing with rentals, it is imperative to have photographic evidence in the case of damage. If a rental unit is damaged and Jackal Creek wants to charge the tenant for repairs they would need evidence.

The Estate also conducts Quarterly inspections, making use of the same checklist and image process. With AssetPool, the quarterly inspections are scheduled in the app and notifications are sent out when it's time for the inspection.

